

All Hallows Catholic High School



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Headteacher: Mr C Horrocks B.A.

Dear Parents,

Due to the COVID-19 pandemic we have subscribed to a new student based pre-order solution to enable the school to provide food during lunchtime to all students and staff while maintaining the year group bubble. This is a very challenging time for us and so this solution from VeriCool, will give us assurance that our students and staff are able to pre-order food and have it prepared in a 'grab bag' for distribution. The process is straight forward and works as follows:

From the beginning of term, students and staff will be able to login to a web portal. The link to this portal is at the top of the school website and is called 'Vericool'. They will be able to do this on their home device and pre-order food for any given day, a number of days, a week or a maximum of two weeks.

They are able to check their catering account balance to ensure that they have sufficient funds to pre-order food. To ensure that pupils do have sufficient funds to pay for food, you as the parent just need to ensure that you keep your son's and daughter's accounts topped up as normal via the school payment partner ParentMail+Pay. Any child on a Free School Meal Allowance of £2.50 daily will be able to order food up to that amount unless additional funds are credited to the account. You will be able to review all purchased transactions as well as what your child has pre-ordered but importantly your child will be required to use his/her passcode to access the system and place the order. Naturally, you may wish to monitor this process.

Each individual pupil will receive a portal code during form time which will enable them to set up their login details. They have been instructed on how to use the system during form time, however they should not hesitate to ask their form teacher for assistance if they are struggling. Any wider concerns regarding catering or the payment system can be directed to Mrs Westgarth by e-mailing her at mwe@allhallows.lancs.sch.uk

If your child has any food allergies or intolerances, please could we ask you to contact our Catering Department in advance to discuss any concerns you may have and for allergen information. Under normal circumstances the Catering Team would have been alerted at the point of sale of any pupils with allergies/intolerances, however that is not possible with the new system.

This new solution provides us with a manageable and safe way of providing food to students and staff and we hope you can understand and support us during these challenging times.

Yours sincerely

Mr C Horrocks
Headteacher



“Growing together in the spirit of Christ’s love”

AN OUTSTANDING SCHOOL www.allhallows.lancs.sch.uk